

## **CHROME HEARTS EYEWEAR WARRANTY**

Chrome Hearts Eyewear guarantees your eyewear for a period of one year. Under this guarantee, should any part prove defective in either materials or manufacture, it will be repaired or replaced at no charge.

Return the eyewear together with its proof of purchase to your Chrome Hearts Eyewear retailer.

This warranty does not cover any damage as the result of mishandling, accident, or unauthorized repair or alteration.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. CHROME HEARTS EYEWEAR SHALL NOT BE LIABLE FOR ANY INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROVIDED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THIS WARRANTY.

## **PROPER USE AND CARE INSTRUCTIONS**

Congratulations on purchasing the finest eyewear in the world, Chrome Hearts Eyewear, the only true optical jewelry. Like other fine luxury products, your new Chrome Hearts Eyewear has unique use and care needs.

Please be sure to read this carefully, as improper use may invalidate your warranty.

### **Proper Sunglass Lens Care**

Your Chrome Hearts Eyewear is fitted with one of the finest lenses in the world, manufactured by Carl Zeiss. The following are recommended tips for proper care of your lenses:

- Wash the lenses daily with mild soap and water to remove dirt and old deposits. Always dry the lenses with a clean soft cloth.
- Never use abrasive household cleaners that contain ammonia or bleach. Do not attempt to clean dry lenses with tissues or other harsh cloths. Only use the cleaning cloth that you received with your frame, another professional cleaning cloth, or a pre-moistened lens cloth.
- Keep your sunglasses in your Chrome Hearts case for protection when not in use.

## **Products with Wood Temples**

Chrome Hearts Eyewear uses only the finest woods including Mahogany, Ebony, and Albino Madrone. Due to the use of 100% natural woods, variations in color and texture may occur over time. What may accelerate changes in the wood's color and texture is acidity from perspiration, the natural aging process, or exposure to sunlight. We do not recommend using a frame with wood temples during activities that will create excessive perspiration. Changes in color or texture due to excessive exposure to perspiration, oils, or cosmetics are not defects, and therefore will not be covered under our warranty. Also, wood naturally changes color over time due to the natural aging process and exposure to sunlight. This occurrence is also not covered under the manufacturer's warranty.

## **Products with Leather**

Chrome Hearts Eyewear uses only the finest Italian leathers. Due to the use of 100% natural leathers, variations in color and texture may occur over time. What may accelerate changes in the leather's color and texture is acidity from perspiration. We do not recommend using a frame with leather temples during activities that will create excessive perspiration. Changes in color or texture due to excessive exposure to perspiration, oils or cosmetics are not defects and therefore will not be covered under our warranty.

## Care of Sterling Silver

Your Chrome Hearts Eyewear includes motifs in .925 sterling silver.

Pure silver is too soft for most uses, so it is mixed with alloys for added strength and durability— .925 sterling silver is comprised of 92.5% silver and 7.5% base metal. It is the base metal content that gives sterling silver the tendency to tarnish when it reacts with sulfides in the air.

In order to properly maintain the sterling silver on your frame, store the frame in a cool, dry place such as your Chrome Hearts eyewear case. Do not expose to any harsh chemicals. Handle with care as sterling has a natural characteristic to soften. Do not place sterling silver under an excessive amount of pressure, as it may become distorted or damaged.

To clean silver, please use a silver polish and a silver cleaning brush or cloth, and rub in a lengthwise motion. Never clean in a circular motion, as this may cause scratches. Often consumers will leave the tarnish in the deep crevices to enhance the look of the piece; however, if you want to remove the tarnish from hard to reach areas, use a very soft brush like a child's toothbrush or a jewelry horse hair silver brush. After cleaning with a silver polish, use a clean cloth to remove any residual cleaner from your jewelry.

Only use silver polish on the silver decors, other metal cleaners may have small abrasive particles that may

help clean the surface, but will inevitably cause some form of fine scratches.

Please note our silver pieces are treated with a special antiquing process to give a tarnished, antique look. Do not feel that you are obligated to remove all tarnish from silver pieces. Leaving some of the tarnish in hard to reach areas adds definition and an antique look.

### **Black Rhodium**

Black rhodium plating over sterling silver details will naturally wear and scratch. Polishing of black rhodium details may remove plating. Please polish and handle with care.

### **Care of Gold**

Your Chrome Hearts Eyewear may feature 12K gold plated Chrome Hearts hinges or motifs.

Do not use chlorine or other bleaches to clean gold on your Chrome Hearts frame. Do not wear gold in a swimming pool—chlorine will oxidize the metal and turn it black.

To clean the gold on your Chrome Hearts frame, use soapy water and a soft bristle brush. Old toothbrushes are ideal for this. After cleaning, ensure the piece is thoroughly rinsed so there are no clogging soapy bits left behind. Please ensure the jewelry is completely dry before you store it in its Chrome Hearts leather

case—any moisture can cause weakness in the clasps and springs.

Lastly, each piece should be stored separately and not with others to avoid scratching. Especially if there are diamonds, as they can certainly scratch gold, which is a soft metal.

Following the above guidelines for cleaning gold will ensure that your gold decors will be long lasting and remain pristine in its condition.

### **Care of Precious Stones**

Your Chrome Hearts Eyewear may include precious stones such as diamonds, rubies, and sapphires.

In order to properly maintain the jewels on your frame you should properly store the frame in a cool, dry place such as your Chrome Hearts eyewear case. When stored, wrap the frame with cloth provided to prevent any scratching. Do not expose to any harsh chemicals such as chlorine.

Diamonds are the hardest stones, so they may be washed in a solution of one part ammonia, and two parts of warm water. Scrub with an eye shadow brush. Rinse and let dry. Be careful not to get the cleaning solution on the lenses or other areas of the frame.

In order to clean rubies and sapphires, you should use warm water and mild softener free dish soap. Scrub gently and rinse dry.

## **Products with Natural Horn Temples**

The natural horn material used in the manufacturing of your Chrome Hearts eyewear components is a byproduct of the Asian Water Buffalo, which is a non-protected, domesticated animal similar to cattle. All waste from the natural horn manufacturing process is recycled as fertilizer.

## **Care of Natural Horn**

As with any natural material, natural horn requires extra care. From time to time it will be necessary for you to condition the buffalo horn material with a special care cream developed from natural substances specifically for this purpose. This cream and applicator is supplied with Chrome Hearts frames that utilize natural horn as a component.

Whenever necessary, a thin layer of the cream should be applied to the natural horn material with the enclosed applicator, rubbed in, and polished gently with a soft cloth. This will restore and maintain the gloss and beauty of the frame. In addition, this creme conditions the material, helping to ensure the horn does not become brittle.

Should any part of the horn material change from its original shape, please do not attempt to adjust or re-bend as there is a risk the frame may break. Adjustments are best done by an optician.

## **Natural Horn Care Essentials:**

- Avoid high temperatures, excessive moisture, and aggressive cleaning agents.
- Never use an ultrasonic cleaner for natural horn frames.
- Never attempt to bend the frame by force or cause pressure by heavy weights.
- When not using your frame, avoid storing it in direct or extreme sunlight, as heat and high temperature can dry out the natural material.